

We Are Here For You! All Services Are Still Available.

Amid ongoing concerns about the Coronavirus COVID -19, Allegany First Federal Credit Union is taking appropriate and responsible steps to proactively prepare and provide the service and support you depend upon daily. The health and safety of our members is our priority. We are following the available public health recommendations from the Centers for Disease Control and Prevention (CDC). In addition, we have already made changes to the ways we provide service to our members in order to protect our membership. Please see below.

If you call or visit us, you may notice:

- The drive-thru is available during regular business hours, however, the AFFCU lobby is, and will remain, closed until further notice.
- The night drop will be available during business hours for people who prefer to simply drop off deposits. The night drop will be checked multiple times per day.
- Slightly longer hold times on the phone, if more members begin to call rather than come to the credit union.

What Can You Do?

1. Be Proactive

In addition to the [safety tips to prevent illness offered by the CDC](#), we suggest the following financial preparedness tips:

- Enroll in online banking to gain access to your accounts from home, 24/7.
- Get a debit card for your account. You will be able to pay for purchases and get cash without the need to come into the credit union. Get access to your money without a fee by visiting an Allpoint ATM. Download the Allpoint App or go to <https://www.allpointnetwork.com/locator.aspx> to locate an ATM near you.
- Download the Allegany First FCU app. You can deposit checks using the remote check deposit feature.
- Sign up for direct deposit if your employer offers it.

These simple tips will help you be prepared to access your account and funds, even if you need to stay close to home.

2. Beware Of Scams

Unfortunately, there are always some individuals who try to take advantage of people's fears and vulnerabilities. Be on the lookout for sites that ask for personal information in exchange for medical advice, sites that sell products with false claims, and sites that pose as charities. If you have questions please contact the credit union at (585) 567-4103.

3. Know Your Funds Are Safe

We would like to remind you that your accounts at Allegany First Federal Credit Union are safe. Your funds are federally insured by the National Credit Union Administration (NCUA) to at least \$250,000 and backed by the full faith and credit of the United States Government.

We'll Keep You Updated

In the event that we need to make any changes to our services, we will keep you posted through email, our website, www.alleganyfirstfcu.com, and our [Facebook](#) page.

We believe prevention is key and we want to assure our membership that we are committed to protecting you! We will continue to monitor the situation and evaluate additional measures to support our members and the communities we serve. We appreciate your patience and understanding as we do what's best for everyone. Thank you for your membership and commitment to Allegany First FCU. We will face this challenge well-prepared and as a community.

If you have any further questions, please email us at info@alleganyfirstfcu.com or call us at (585) 567-4103.